

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

JUN 24

CHIEF CLERK'S OFFICE

## FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

For Commission Use Only:

Case: 02-0433

# ORIGINAL

Regarding a complaint by (Person making the complaint):

YOUNG CHOI

Against (Utility name):

COMED

As to (Reason for complaint)

1. DETAIL OF BILL # 1341.41

2. REFUND FOR AMOUNT OF \$1057.32

3. DEPOSIT REQUEST

in

CHICAGO

Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

3445 N. KIMBALL AVE CHICAGO IL 60618

The service address that I am complaining about is

3445 N. KIMBALL AVE. CHICAGO IL 60618

My home telephone is

(773) 539-5569

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(773) 539-5569

(Full name of utility company)

COMED

to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- ① PLEASE FIND THE ENCLOSED THAT SHOWS WHAT I HAVE BEEN WAITING FOR FROM COMED. (I BELIEVE I ALREADY PAID MORE THAN WHAT I HAD TO)
- ② MS DOROTHY ANDERSON AT COMED (630-684-2856), WHO WAS INTRODUCED BY I.C.C., HAS FAILED TO GIVE ME AN ANSWER. SHE IGNORED MY QUESTIONS (I CALLED NUMEROUS TIMES AND FAXED TO MS ANDERSON) AND HAD COMED CUT THE SERVICE ON MAY 31, 2002. I HAD NO CHOICE BUT PAID FOR THE AMOUNT OF 1057.<sup>32</sup>

③ WITH THE REASON OF SERVICE CUT, THEY ASKED ME FOR DEPOSIT  
Please clearly state what you want the Commission to do in this case:

ALL THIS MESS STARTED WITH COMED'S WRONG BILL ASKED ME TO PAY \$2932.<sup>80</sup> FOR THE PERIOD BETWEEN MARCH 20, 1999 AND MAY 18, 1999. I THINK COMED HAS RESPONSIBILITY TO MAKE ME UNDERSTOOD WITH CORRECT NUMBERS NOT BY THEIR OWN STRANGE WAY OF CALCULATION.

Date: JUNE 19, 2002  
(Month, day, year)

Complainant's Signature [Signature]

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

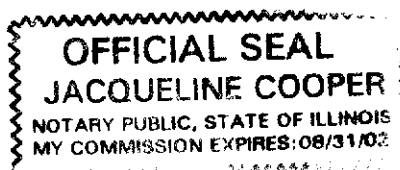
A notary public must witness the completion of this part of the form.

I, YOUNG CHOI, first being duly sworn, say that I have read the above petition and know what it says.  
The contents of this petition are true to the best of my knowledge.

(Signature) [Signature]

Subscribed and sworn/affirmed to before me on (month, day, year) JUNE 21 2002

[Signature]  
Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.